

Healthy Home Client Reminder Pre-Checklist

Dear Valued Customer,

Thank you for trusting us with making your home a “Healthy Home!” When we are finished, your home will be sparkling, fresh and beautiful – GAURANTEED! Here are some reminders and suggestions to help both of us:

1. Please advise your Cleaning Technician upon arrival about any special requirements on moving your furniture, weak furniture legs, loose tops, etc. Or contact our Healthy Home office before hand at 843-236-5056 or 910-579-9991.
2. If you can, please vacuum your carpets (especially your high-traffic areas) before we arrive. *Unless you have purchased the GOLD or PLATINUM packages, which include these steps.
3. Please pull back and pin up any full-length draperies. We suggest 6 inches from the ground for our equipment. *Note: if we are performing drapery cleaning you don't need to worry about this step.
4. Place all the small furniture (dining room chairs, magazine racks, etc.) off the cleanable area prior to the clean.
5. Remove all breakable items from the furniture that we will be moving.
6. **(Gold & Platinum Package Cleans)** Heavy furniture and electronics (T.V.'s, china hutches, entertainment centers, etc.) cannot be moved by Healthy Home due to liability concerns. Please call of if you have any concerns about your furniture prior.
7. Please notify your technician of any spots or stains that need special attention. We have specialized cleaning agents for different types of stains and spots.
8. If you have any pets we kindly ask for your peace of mind (and ours!) please put them in a safe place where our cleaning won't disturb them. *Note: Most likely the technician will need to leave the front door cracked for the cleaning lines, this can create an opportunity for your pet to run away.
9. Special notes about odors. We do everything possible to reduce and/or eliminate pet odors. However, due to depth of contamination, 100% success may not be attainable. Please notify the technician of any trouble areas so we can do our best to extract that area to its original clean condition.
10. **It's time to enjoy your Healthy Home!** We want you to sit back and relax knowing your home is now much healthier for your friends and family. We encourage all our customers to let us know how we did by leaving us a review on Angie's List, Google, or Facebook. *If for some reason your Healthy Home experience was not a positive one, please let us know first by calling customer service at 843-236-5056 to see how we can resolve any issue.

*PS. Do not forget Healthy Home is the area's only license & approved distributor for the **world's most advance home air purification system VOLLARA™**, that was designed, patented, and approved by NASA! Visit HealthyHomeClean.com to find out how you can have the most advanced air purification system.*

We look forward to serving you soon!

- *Healthy Home Team*

Giving you the best Cleaning, Restoration, and HVAC service for 35 years.

